

## General Assembly

Raised Bill No. 6417

January Session, 2009

LCO No. 3176

\*03176\_\_\_\_\_HS\_\*

Referred to Committee on Human Services

Introduced by: (HS)

## AN ACT CONCERNING MEDICAID ADMINISTRATION AND SERVICES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. (NEW) (Effective from passage) There is established a commission on managing and improving services for Medicaid 2 recipients. The commission shall be comprised of the chairpersons and 4 ranking members of the joint standing committee of the General 5 Assembly having cognizance of matters relating to human services, the 6 Commissioner of Social Services and six members of the public 7 knowledgeable about health care services, one each appointed by the 8 president pro tempore of the Senate, the speaker of the House of 9 Representatives, the majority leader of the Senate, the majority leader 10 of the House of Representatives, the minority leader of the Senate and 11 the minority leader of the House of Representatives. The commission 12 shall investigate ways to improve the quality of services provided to 13 recipients of state services under federal Medicaid waivers by 14 coordinating care, certifying and tracking providers, improving 15 provider training and increasing retention of providers' employees.
- Sec. 2. (NEW) (Effective July 1, 2009) For the fiscal year ending June

- 17 30, 2010, and each fiscal year thereafter, for any new or expanded 18 initiative included in the appropriation to the Department of Social 19 Services in the budget document, the Commissioner of Social Services 20 shall issue quarterly progress reports on the status of the 21 implementation of such initiatives to the joint standing committees of 22 the General Assembly having cognizance of matters relating to 23 appropriations and the budgets of state agencies and human services, 24 and to the Office of Fiscal Analysis, in accordance with the provisions 25 of section 11-4a of the general statutes.
- Sec. 3. Section 17b-10 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2009*):
- 28 (a) The Department of Social Services shall prepare and routinely 29 update state medical services and public assistance manuals. The 30 pages of such manuals shall be consecutively numbered and indexed, 31 containing all departmental policy regulations and substantive 32 procedure, written in clear and concise language. Said manuals shall 33 be published by the department and distributed so that they are 34 available to (1) all regional and subregional offices of the Department 35 of Social Services; (2) each town hall in the state; (3) all legal assistance 36 programs in the state; and (4) any interested member of the public who 37 requests a copy. All policy manuals of the department, as they exist on 38 May 23, 1984, including the supporting bulletins but not including 39 statements concerning only the internal management of the 40 department and not affecting private rights or procedures available to 41 the public, shall be construed to have been adopted as regulations in 42 accordance with the provisions of chapter 54. [After] For the period 43 commencing May 23, 1984, and ending December 31, 2009, any policy 44 issued by the department, except a policy necessary to conform to a 45 requirement of a federal or joint federal and state program 46 administered by the department, including, but not limited to, the state 47 supplement program to the Supplemental Security Income Program, 48 shall be adopted as a regulation in accordance with the provisions of 49 chapter 54. On and after January 1, 2010, any policy issued by the

- 50 department shall be adopted as a regulation in accordance with the
- 51 provisions of chapter 54. The provisions of subsections (b), (c) and (d)
- of this section shall not apply to any policy issued after December 31,
- 53 2009.

- (b) The department shall adopt as a regulation in accordance with the provisions of chapter 54, any new policy necessary to conform to a requirement of an approved federal waiver application initiated in accordance with section 17b-8 and any new policy necessary to conform to a requirement of a federal or joint state and federal program administered by the department, including, but not limited to, the state supplement program to the Supplemental Security Income Program, but the department may, for the period commencing May 23, 1984, and ending December 31, 2009, operate under such policy while it is in the process of adopting the policy as a regulation, provided the Department of Social Services prints notice of intent to adopt the regulation in the Connecticut Law Journal within twenty days after adopting the policy. Such policy shall be valid until the time final regulations are effective.
  - (c) On and after July 1, 2004, the department shall submit proposed regulations that are required by subsection (b) of this section to the standing legislative regulation review committee, as provided in subsection (b) of section 4-170, not later than one hundred eighty days after publication of the notice of its intent to adopt regulations. The department shall include with the proposed regulation a statement identifying (1) the date on which the proposed regulation became effective as a policy as provided in subsection (b) of this section, and (2) any provisions of the proposed regulation that are no longer in effect on the date of the submittal of the proposed regulation, together with a list of all policies that the department has operated under, as provided in subsection (b) of this section, that superseded any provision of the proposed regulation.
- 81 (d) In lieu of submitting proposed regulations by the date specified

in subsection (c) of this section, the department may submit to the legislative regulation review committee a notice not later than thirtyfive days before such date that the department will not be able to submit the proposed regulations on or before such date and shall include in such notice (1) the reasons why the department will not submit the proposed regulations by such date, and (2) the date by which the department will submit the proposed regulations. The legislative regulation review committee may require the department to appear before the committee at a time prescribed by the committee to further explain such reasons and to respond to any questions by the committee about the policy. The legislative regulation review committee may request the joint standing committee of the General Assembly having cognizance of matters relating to human services to review the department's policy, the department's reasons for not submitting the proposed regulations by the date specified in subsection (c) of this section and the date by which the department will submit the proposed regulations. Said joint standing committee may review the policy, such reasons and such date, may schedule a hearing thereon and may make a recommendation to the legislative regulation review committee.

(e) If amendments to an existing regulation are necessary solely to conform the regulation to amendments to the general statutes, and if the amendments to the regulation do not entail any discretion by the department, the department may elect to comply with the requirements of subsection (a) of section 4-168 or may proceed without prior notice or hearing. Any such amendments to a regulation shall be submitted in the form and manner prescribed in subsection (b) of section 4-170, to the Attorney General, as provided in section 4-169, and to the committee, as provided in section 4-170, for approval and upon approval shall be filed in the office of the Secretary of the State.

(f) On and after January 1, 2010, concurrent with the submission of a proposed regulation to the standing legislative regulation review committee, in accordance with subsection (b) of section 4-170, (1) the

82

83

84

85

86 87

88

89

90

91

92

93

94

95

96

97

98

99

100

101

102

103

104

105

106

107

108

109

110

111

112

113

- Department of Social Services shall submit such proposed regulation to the joint standing committee of the General Assembly having
- 117 cognizance of matters relating to human services. The joint standing
- 118 committee of the General Assembly having cognizance of matters
- 119 relating to human services shall review such proposed regulation and
- make a recommendation to the legislative regulation review committee
- on whether such regulation should be approved; (2) the department
- shall submit any proposed regulation affecting the Medicaid program
- and the HUSKY Plan to the advisory council on Medicaid managed
- care, established pursuant to section 17b-28, as amended by this act.
- 125 Said council shall review the proposed regulation and make a
- 126 recommendation to the legislative regulation review committee on
- whether such regulation should be approved; and (3) the Department
- of Social Services shall submit any proposed regulation affecting the
- 129 <u>Behavioral Health Partnership to the Behavioral Health Partnership</u>
- 130 Oversight Council, established pursuant to section 17a-22j. Said
- 131 council shall review the proposed regulation and make a
- 132 <u>recommendation to the legislative regulation review committee on</u>
- whether such regulation should be approved.
- Sec. 4. Section 17a-6 of the general statutes is repealed and the
- following is substituted in lieu thereof (*Effective July 1, 2009*):
- The commissioner, or the commissioner's designee, shall:
- 137 (a) Establish or contract for the use of a variety of facilities and
- 138 services for identification, evaluation, discipline, rehabilitation,
- 139 aftercare, treatment and care of children and youths in need of the
- 140 department's services;
- (b) Administer in a coordinated and integrated manner all
- institutions and facilities which are or may come under the jurisdiction
- 143 of the department and may appoint advisory groups for any such
- institution or facility;
- 145 (c) Encourage the development of programs and the establishment

- of facilities for children and youths by public or private agencies and groups;
- (d) Enter into cooperative arrangements with public or private agencies outside the state;
- (e) Insure that all children under the commissioner's supervision have adequate food, clothing, shelter and adequate medical, dental, psychiatric, psychological, social, religious and other services;
- (f) Provide, in the commissioner's discretion, needed service to any municipality, agency, or person, whether or not such person is committed to the commissioner;
- 156 (g) Adopt and enforce regulations and establish rules for the
  157 internal operation and administration of the department in accordance
  158 with chapter 54 and submit any proposed regulation affecting the
  159 Behavioral Health Partnership to the Behavioral Health Partnership
  160 Oversight Council, established pursuant to section 17a-22j, for the
  161 council's review and recommendation to the legislative regulation
  162 review committee on whether such regulation should be approved;
- 163 (h) Undertake, contract for or otherwise stimulate research 164 concerning children and youths;
- (i) Subject to the provisions of chapter 67, appoint such professional,
   technical and other personnel as may be necessary for the efficient
   operation of the department;
- (j) Coordinate the activities of the department with those of other
   state departments, municipalities and private agencies concerned with
   providing services for children and youths and their families;
- 171 (k) Act as administrator of the Interstate Compact for Juveniles 172 under section 46b-151h;
- 173 (l) Provide or arrange for the provision of suitable education for

- 174 every child under the commissioner's supervision, either in public
- schools, special educational programs, private schools, educational
- 176 programs within the institutions or facilities under the commissioner's
- 177 jurisdiction, or work and training programs otherwise provided by
- 178 law. The suitability of educational programs provided by the
- 179 commissioner shall be subject to review by the Department of
- 180 Education;
- (m) Submit to the state advisory council for its comment proposals
- 182 for new policies or programs and the proposed budget for the
- 183 department;
- (n) Have any and all other powers and duties as are necessary to
- administer the department and implement the purposes of sections
- 186 17a-1 to 17a-26, inclusive, and 17a-28 to 17a-49, inclusive;
- 187 (o) Conduct and render a final decision in administrative hearings;
- 188 and
- (p) Provide programs for juvenile offenders that are gender specific
- in that they comprehensively address the unique needs of a targeted
- 191 gender group.
- 192 Sec. 5. Subsection (b) of section 17b-28 of the general statutes is
- 193 repealed and the following is substituted in lieu thereof (Effective July
- 194 1, 2009):
- 195 (b) The council shall make recommendations concerning (1)
- 196 guaranteed access to enrollees and effective outreach and client
- 197 education; (2) available services comparable to those already in the
- 198 Medicaid state plan, including those guaranteed under the federal
- 199 Early and Periodic Screening, Diagnostic and Treatment Services
- 200 Program under 42 USC 1396d; (3) the sufficiency of provider networks;
- 201 (4) the sufficiency of capitated rates provider payments, financing and
- staff resources to guarantee timely access to services; (5) participation
- 203 in managed care by existing community Medicaid providers; (6) the

- 204 linguistic and cultural competency of providers and other program 205 facilitators; (7) quality assurance; (8) timely, accessible and effective 206 client grievance procedures; (9) coordination of the Medicaid managed 207 care plan with state and federal health care reforms; (10) eligibility 208 levels for inclusion in the program; (11) cost-sharing provisions; (12) a 209 benefit package; (13) coordination with coverage under the HUSKY 210 Plan, Part B; (14) the need for program quality studies within the areas 211 identified in this section and the department's application for available 212 grant funds for such studies; (15) the managed care portion of the 213 state-administered general assistance program; [and] (16) any 214 proposed regulations of the Department of Social Services concerning 215 the Medicaid program and the HUSKY Plan in accordance with 216 subsection (f) of section 17b-10, as amended by this act; and (17) other 217 issues pertaining to the development of a Medicaid Research and 218 Demonstration Waiver under Section 1115 of the Social Security Act.
- Sec. 6. Section 17b-28e of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2009*):
  - (a) The Commissioner of Social Services shall amend the Medicaid state plan to include: [, on] (1) On and after January 1, 2009, hospice services as optional services covered under the Medicaid program; and (2) on and after January 1, 2010, podiatry services as optional services covered under the Medicaid program. Said state plan [amendment] amendments shall supersede any regulations of Connecticut state agencies concerning such optional services.
- 228 (b) The Commissioner of Social Services shall amend the Medicaid 229 state plan to include foreign language interpreter services provided to 230 any beneficiary with limited English proficiency as a covered service 231 under the Medicaid program.
- Sec. 7. Subsection (f) of section 17a-22j of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July* 1, 2009):

221

222

223

224

225

226

- 235 (f) The council shall make specific recommendations on matters 236 related to the planning and implementation of the Behavioral Health 237 Partnership which shall include, but not be limited to: (1) Review of 238 any contract entered into by the Departments of Children and Families and Social Services with an administrative services organization, to 239 240 assure that the administrative services organization's decisions are 241 based solely on clinical management criteria developed by the clinical 242 management committee established in section 17a-22k; (2) review of 243 behavioral health services pursuant to Title XIX and Title XXI of the 244 Social Security Act to assure that federal revenue is being maximized; 245 [and] (3) review of any proposed regulations concerning the 246 Behavioral Health Partnership submitted by the Departments of 247 Children and Families and Social Services in accordance with subsection (g) of section 17a-6, as amended by this act, and subsection 248 249 (f) of section 17b-10, as amended by this act; (4) review of periodic 250 reports on the program activities, finances and outcomes, including 251 reports from the director of the Behavioral Health Partnership on 252 achievement of service delivery system goals, pursuant to section 17a-253 22i. The council may conduct or cause to be conducted an external, 254 independent evaluation of the Behavioral Health Partnership.
  - Sec. 8. Subsection (g) of section 17b-192 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
    - (g) On or before January 1, [2008] 2010, the Commissioner of Social Services shall seek a waiver of federal law for the purpose of extending health insurance coverage under Medicaid to (1) persons with income not in excess of one hundred per cent of the federal poverty level who otherwise qualify for medical assistance under the state-administered general assistance program, and (2) persons who qualify for medical assistance under the state-administered general assistance program. If the commissioner fails to submit a waiver by January 1, 2010, as provided in this subsection, the commissioner shall submit a written report, in accordance with the provisions of section 11-4a, to the joint

255

256

257

258

259

260

261

262

263

264

265

266

- 268 standing committee of the General Assembly having cognizance of
- 269 matters relating to human services not later than February 1, 2010,
- 270 <u>explaining the reasons for such failure</u>. The provisions of section 17b-8
- 271 shall apply to this section.
- Sec. 9. Subsection (a) of section 17b-297 of the general statutes is
- 273 repealed and the following is substituted in lieu thereof (Effective July
- 274 1, 2009):
- 275 (a) The commissioner, in consultation with the Children's Health
- 276 Council, the [Medicaid Managed Care Council] advisory council on
- 277 Medicaid managed care, established pursuant to section 17b-28, as
- 278 amended by this act, and the 2-1-1 Infoline program, shall develop
- 279 mechanisms to increase outreach and maximize enrollment of eligible
- 280 children and adults in the HUSKY Plan, Part A or Part B, including,
- 281 but not limited to, development of mail-in applications and
- 282 appropriate outreach materials through the Department of Revenue
- 283 Services, the Labor Department, the Department of Social Services, the
- 284 Department of Public Health, the Department of Children and Families
- 285 and the Office of Protection and Advocacy for Persons with
- 286 Disabilities. Such mechanisms shall seek to maximize federal funds
- 287 where appropriate for such outreach activities.
- Sec. 10. Section 17b-306a of the general statutes is repealed and the
- following is substituted in lieu thereof (*Effective July 1, 2009*):
- 290 (a) The Commissioner of Social Services, in collaboration with the
- 291 Commissioners of Public Health and Children and Families, shall
- 292 establish a child health quality improvement program for the purpose
- 293 of promoting the implementation of evidence-based strategies by
- 294 providers participating in the HUSKY Plan, Part A and Part B to
- 295 improve the delivery of and access to children's health services. Such
- •
- strategies shall focus on physical, dental and mental health services
- and shall include, but need not be limited to: (1) Methods for early
- 298 identification of children with special health care needs; (2) integration
- of care coordination and care planning into children's health services;

(3) implementation of standardized data collection to measure performance improvement; and (4) implementation of family-centered services in patient care, including, but not limited to, the development of parent-provider partnerships. The Commissioner of Social Services shall seek the participation of public and private entities that are dedicated to improving the delivery of health services, including medical, dental and mental health providers, academic professionals with experience in health services research and performance measurement and improvement, and any other entity deemed appropriate by the Commissioner of Social Services, to promote such strategies. The commissioner shall ensure that such strategies reflect new developments and best practices in the field of children's health services. As used in this section, "evidence-based strategies" means policies, procedures and tools that are informed by research and supported by empirical evidence, including, but not limited to, research developed by organizations such as the American Academy of Pediatrics, the American Academy of Family Physicians, the National Association of Pediatric Nurse Practitioners and the Institute of Medicine.

(b) Not later than July 1, 2008, and annually thereafter, the Commissioner of Social Services shall report, in accordance with section 11-4a, to the joint standing committees of the General Assembly having cognizance of matters relating to human services, public health and appropriations, and to the [Medicaid Managed Care Council] advisory council on Medicaid managed care, established pursuant to section 17b-28, as amended by this act, on (1) the implementation of any strategies developed pursuant to subsection (a) of this section, and (2) the efficacy of such strategies in improving the delivery of and access to health services for children enrolled in the HUSKY Plan.

This act shall take effect as follows and shall amend the following sections:

300

301

302

303

304

305 306

307

308

309

310

311

312

313

314

315

316

317

318

319

320

321

322

323

324

325

326

327

328

Section 1	from passage	New section
Sec. 2	July 1, 2009	New section
Sec. 3	July 1, 2009	17b-10
Sec. 4	July 1, 2009	17a-6
Sec. 5	July 1, 2009	17b-28(b)
Sec. 6	July 1, 2009	17b-28e
Sec. 7	July 1, 2009	17a-22j(f)
Sec. 8	from passage	17b-192(g)
Sec. 9	July 1, 2009	17b-297(a)
Sec. 10	July 1, 2009	17b-306a

## Statement of Purpose:

To improve administration of the Medicaid program.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]